

Covid-19 Safety Measures:

There have been relatively low levels of infection in the Highlands, although the more recent variants have been more prevalent than the early ones. While the return of visitors was vital for the local economy, there remains some concern in the community that they may bring infection with them. **Please do not travel to Gairloch or the Lighthouse if you feel unwell or if you, or any of your guests, are supposed to be in isolation following exposure or possible exposure to infection.**

While it is impossible to remove all risk of infection and much will depend on the actions you and your guests take to reduce your personal risk, for your safety and that of our Housekeeper we have implemented some additional measures and enhanced our standard practice in an effort to prevent infection. We take this responsibility seriously. The Housekeeper is very experienced and the house has always been cleaned to a high standard, but we hope you will find the following reassuring;

- the Housekeeper will wear PPE (disposable mask, gloves and apron) at all times when she is cleaning or visiting the house
- for as long as Covid-19 remains a risk, we are providing guests with contactless arrivals and departures using the Lighthouse's key safe
- a large bottle of hand sanitiser has been provided on the table in the entrance hall, for the use of guests when they first arrive and when they return from walks/activities
- Keys used by guests will be disinfected between rentals
- all hard surfaces inside the house will be thoroughly cleaned and, where possible, disinfected between rentals using a commercial virucidal solution to EN 14675 or EN14476 standards
- all door handles, light switches, plug sockets will be similarly disinfected between rentals
- regrettably, while infection remains a risk, we have had to remove all the throws and decorative blankets from the house as it is not possible to get them professionally cleaned between visitors
- windows will be opened and the house fully aired between rentals
- all bedlinen and towels that could have been used or touched by guests are sent to be washed by a professional laundry at high temperature
- we expect guests to leave all cutlery, glass and cooking equipment as they found it, so everything in the cupboards and drawers in the kitchen should be clean. If any of your guests is particularly vulnerable, however, please let us know in advance and the Housekeeper will ensure that she runs a full set of cutlery, china and glass through the dishwasher for every member of your party and leave them there to await your arrival. In this way, you will have the reassurance of knowing that when you arrive, you will be able to use items that are completely sterile
- should the Housekeeper or a tradesman need to visit the Lighthouse during rentals, they will be required to wear PPE during their time in the Lighthouse
- high quality soap in pump-action containers is provided in all bathrooms so that guests can follow the Government guidelines about regular hand-washing with soap and warm water
- guests are provided with cleaning materials, should they wish to do any further cleaning during their stay
- a supply of disposable nitrile gloves is also available in the cleaning cupboard for the use of guests

While we sincerely hope this does not happen, if any guests become unwell during their stay they are asked to inform us at the earliest opportunity. We will then arrange for the house to be deep-cleaned on their departure and although we will try not to do so, may have to either delay or cancel the next booking.

As the Lighthouse is normally fully booked long in advance for the whole of the summer and autumn and we did not want to disappoint guests, we have been unable to extend the period when the house is vacant between bookings to allow for natural disinfection. **This does mean that despite all the precautions we put in place, we, and subsequent visitors are to an extent reliant on all those who rent the house and their guests not taking undue risks and doing all they can to avoid infection during their stay.**